

Preliminary agenda – Oct 28, 8:30am-5:00pm

Time	Title
8:30am – 9:00am	Arrival and check in
9:00am – 9:15am	Welcome and course objectives
9:15am – 10:45am	What is a high-quality health system? <ul style="list-style-type: none">- Definition and aims of health systems- Intro to HQSS framework- What is the health system responsible for?
10:45am - 11:00am	Break
11:00am – 12:30pm	Measuring quality: how to and what do we find <ul style="list-style-type: none">- Aims of measurement- Better and worse measures- Key findings: global quality today- Measuring health system context (inner and outer settings)
12:30PM – 1:30PM	Lunch
1:30pm – 2:30pm	Measuring health system goals – system confidence, financial protection, and efficiency
2:30pm – 3:30pm	Intro to new methodologies: population perspective and user experience
3:30pm - 3:45pm	Break

3:45pm – 4:45pm	Intro to new methodologies: care and system competence
4:45pm – 5:25pm	Course synthesis
5:25pm – 5:30pm	Closing remarks